

# Sakayna Terms Addendum — Accidents, Insurance, and Responsibility

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### 1) Platform Role

Sakayna is a booking and coordination platform connecting passengers with independent drivers. Sakayna is not a transport operator and does not own vehicles used by drivers.

### 2) Driver Responsibility

Drivers are solely responsible for lawful and safe vehicle operation, compliance with traffic laws, maintaining valid license/vehicle documents, maintaining legally required insurance, ensuring roadworthiness, and providing required safety equipment (including passenger helmet for motorcycle trips where applicable).

### 3) Passenger Responsibilities

Passengers agree to follow reasonable safety instructions, including use of safety equipment when required/available.

### 4) Accidents and Incidents

In case of an accident, injury, threat, or serious safety incident:

- Prioritize safety and seek emergency assistance where needed.
- Report the incident through Sakayna support as soon as reasonably possible.

### 5) Limitation of Liability

To the extent permitted by law, Sakayna's liability is limited to its platform service (booking/coordination). Sakayna is not responsible for independent acts or omissions of drivers or passengers, except where liability cannot legally be excluded.

### Contact

support@sakayna.app